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TMA's 2025 OPSTECH WELCOMES RECORD-BREAKING ATTENDANCE

November 21, 2025, McLean, VA – The Monitoring Association (TMA) welcomed over 150 monitoring and security professionals to Addison, TX, Nov. 11-14th, for its 2025 OPSTech. The annual meeting drew the most attendees in its five-year history. Over the course of three days, attendees took part in dynamic sessions and interactive roundtable discussions led by respected industry leaders and technology innovators.

"From the opening Welcome Reception to the closing workshops, this year's OPSTech was exceptional," shared TMA President Alan Gillmore, IV. "I was among a record number of first-time attendees this year. I took away actionable intelligence that I plan to readily implement in my own business. Moreover, I had the opportunity to reconnect with friends and colleagues from across the industry and meet new colleagues and thought leaders. The opportunity to engage one-on-one was invaluable."

"OPSTech keeps getting better and better - there was a great mix of technical, process ideas, and personnel ideas. Of course, the networking is powerful as well," shared Bryan Broadhead, principal, Cogent Security Advisors.

Meeting attendee and monitoring center veteran Sandi Villanueva, executive vice president, Administration, Superior Central Station, Inc., described the meeting as "the best experience in my career." Adding, she found the people and the sessions to be "just amazing."

One of the highlights of the meeting each year is a tour of a state-of-the-art monitoring center. This year, attendees visited ECAM. A North American leader in Al-driven live surveillance technology solutions, ECAM has the continent's largest footprint of monitored mobile and permanent surveillance units. With a vision of Every Camera Always Monitored, ECAM combines the world's most advanced Al-driven live video surveillance technology with human expertise to deliver real-time protection.

The dates and location for the 2026 OPSTech will be announced shortly after the New Year.

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About The Monitoring Association

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an international non-profit trade association representing professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state, and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at https://tma.us/about-tma/.



Meeting attendees gather at a reception hosted by ECAM to celebrate TMA's 75th anniversary at the 2025 OPSTech in Addison, TX. Photo courtesy of ECAM.