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**Orange County, NC ECC Goes Live with TMA's Automated Secure Alarm Protocol**

*A total of 146 ASAP-enabled ECCs nationwide now protect nearly 55,000,000 people.*

**August 1, 2024, McLean, VA** – The Orange County Emergency Services, Public Safety Communications Division became the 146<sup>th</sup> Emergency Communications Center (ECC) in the United States and the 14<sup>th</sup> ECC in the state of North Carolina to implement the Automated Secure Alarm Protocol (ASAP). Launched in 2011 as a public-private partnership, TMA's ASAP service is designed to increase the accuracy and efficiency of calls for service from alarm monitoring centers to Emergency Communication Centers (ECCs).

“The ASAP program provides our ECC with the most accurate and timely alarm notifications possible while reducing the workload of our Public Safety Telecommunicators. The implementation of ASAP provides significant benefits to our department, our partner public safety agencies, and the community we serve,” said Christopher H. Ward, division chief – Public Safety Communications for Orange County Emergency Services.

Orange County went live on July 22, 2024, with the following companies: Rapid Response Monitoring, Vector Security, Alert360, Securitas, Holmes Security, Brinks Home Security, Dynamark Monitoring, United Central Control, Protection One, Guardian Protection, National Monitoring Center, Johnson Controls (Tyco), Vivint, CPI Security, Wegmans Security, Affiliated Monitoring, ADT and Security Central.

Learn more how TMA's ASAP is saving lives every day across the U.S. at <https://tma.us/programs/asap/>

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**About The Monitoring Association**

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.

**About TMA's ASAP Service**

Launched in 2011 as a public-private partnership, TMA's Automated Secure Alarm Protocol (ASAP) service allows for the direct electronic dispatch of first responder calls for service from alarm companies to PSAPs and ECCs. Increasing the accuracy and efficiency of dispatches, the ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA).