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Florida ECC Goes Live with TMA's Automated Secure Alarm Protocol

A total of 144 ASAP-enabled ECCs nationwide now protect more than 53,000,000 people.

May 20, McLean, VA – The Palm Beach County FL Sheriff's Office became the 144th Emergency Communications Center (ECC) in the United States and the 11th ECC in the state of Florida to implement The Monitoring Association's (TMA) Automated Secure Alarm Protocol (ASAP). Launched in 2011 as a public-private partnership, TMA's ASAP service is designed to increase the accuracy and efficiency of calls for service from alarm monitoring centers to Emergency Communication Centers (ECCs).

Palm Beach County went live the week of May 13, 2024, with the following alarm companies: Rapid Response Monitoring; ADT; Affiliated Monitoring; Alert 360; Brinks Home Security; Dynamark Monitoring; Guardian Protection; National Monitoring Center; Protection One/Everon; Securitas; Security Central; Tyco (Johnson Controls); United Central Control; Vector Security; and Vivint.

Learn more how TMA's ASAP is saving lives every day across the U.S. at https://tma.us/programs/asap/

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About The Monitoring Association
The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at https://tma.us/about-tma/.

About TMA's ASAP Service
Launched in 2011 as a public-private partnership, TMA's Automated Secure Alarm Protocol (ASAP) service allows for the direct electronic dispatch of first responder calls for service from alarm companies to PSAPs and ECCs. Increasing the accuracy and efficiency of dispatches, the ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA).