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**The Monitoring Association Appoints New  
Global Security Operations Center (GSOC) Council Co-Chair**

**February 22, 2024, McLean, VA** – The Monitoring Association (TMA) is pleased to announce the appointment of Randy Rickert to the co-chairmanship of its Global Security Operations Center (GSOC) Council. In this important role, Rickert joins seated Committee Co-Chair Richard Flores, Puget Sound, in leading TMA’s Rickert is currently the Manager, Global Security Operations, Corporate Security & Business Resilience for Thrivent Financial.

“My organization has been a TMA member for 20 years. In that time, we’ve found TMA’s standards and education to be exceptionally valuable,” stated Rickert. “This new volunteer role within TMA affords me a unique opportunity to give back to our community and industry. I look forward to sharing my knowledge and experience with my GSOC peers in this new role.”

TMA CEO Celia T. Besore commented, “It is a great pleasure to welcome Randy to this pivotal position within the TMA committee structure. As TMA looks to grow and expand its GSOC membership, Randy’s passion and commitment to learning and industry standards will be a great asset not only to the GSOC Council, but to the overall TMA membership body.”

Learn more about TMA’s GSOC Council online at <https://tma.us/about/our-committees/#toggle-id-10>.



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**About The Monitoring Association**

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.