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## **Two New ECCs Go Live with TMA's Automated Secure Alarm Protocol**

*A total of 141 ASAP-enabled ECCs nationwide now protect more than 52,000,000 people.*

**January 24, McLean, VA** – The Glenview IL Public Safety Dispatch Center and the City of Allen, TX Police and Fire Communications became the 140<sup>th</sup> and 141<sup>st</sup> Emergency Communications Centers (ECCs) in the United States to implement The Monitoring Association's (TMA) Automated Secure Alarm Protocol (ASAP). Launched in 2011 as a public-private partnership, TMA's ASAP service is designed to increase the accuracy and efficiency of calls for service from alarm monitoring centers to Emergency Communication Centers (ECCs).

The Glenview IL Public Safety Dispatch Center is the 1<sup>st</sup> ECC in the state of Illinois to implement ASAP. Glenview went live on January 9<sup>th</sup> & 10<sup>th</sup>, 2024, with the following companies: Rapid Response Monitoring, Security Central, Quick Response, Securitas, Everon (formerly Protection One), Guardian Protection, Johnson Controls, Alarm Detection Systems, United Central Control, National Monitoring Center, Affiliated Monitoring, Vivint, Brinks and ADT. Vector Security will be on board soon.

"TMA is especially pleased to welcome our first ECC in the state of Illinois to ASAP," stated TMA President Steve Butkovich. "A total of 22 new ECCs went live in 2023. ASAP now covers over 15% of the U.S. population, which accounts for over 52,000,000 people nationwide. Eighty percent of the alarms in the U.S. are monitored by ASAP-enabled monitoring centers."

The City of Allen, TX Police and Fire Communications is the 17<sup>th</sup> in the state of Texas to implement the ASAP. The City of Allen went live on January 17<sup>th</sup>, 2024, with the following companies: Rapid Response Monitoring, Vector Security, Security Central, Johnson Controls, Securitas, Dynamark, Alert360, United Central Control, Everon (formerly Protection One), Guardian Protection, National Monitoring Center, Affiliated Monitoring, Vivint, Brinks and ADT.

“We are excited to be live with the ASAP-to-PSAP program at our agency. We look forward to having a partnership with the alarm vendors via ASAP-to-PSAP to help better serve our responders and citizens within our community,” Jennifer Qvist, police specialist for the Allen Police Department.

Learn more about TMA’s ASAP service online at [www.tma.us/asap/](http://www.tma.us/asap/).

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**About The Monitoring Association**

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.

**About TMA’s ASAP Service**

Launched in 2011 as a public-private partnership, TMA’s Automated Secure Alarm Protocol (ASAP) service allows for the direct electronic dispatch of first responder calls for service from alarm companies to PSAPs and ECCs. Increasing the accuracy and efficiency of dispatches, the ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA).