



MEDIA CONTACT:

Leigh A. McGuire
Dir., Marketing and Communications
TMA
Email: lmcguire@tma.us
Direct: (703) 622-9516

Monroe Joins The Monitoring Association Team

August 1, 2023, McLean, VA – The Monitoring Association (TMA) is pleased to announce the addition of program management professional Ms. Karen Monroe to its team. In her new role as TMA Program and Administrative Coordinator, Monroe will be responsible for TMA’s Five Diamond, IQ, and FirstNet designation programs. Having previously managed customer accounts across the United States in the real estate sector as a title clearer, she brings a broad and diverse range of experience to the position.

“Karen brings a lot of passion and energy to this position, which is an integral role on our team,” stated Celia T. Besore, CEO, TMA. “As monitoring centers continue to adopt our designations and new TMA programs are introduced, the combination of Karen’s experience, knowledge, and abilities will further enhance the quality and professionalism of all TMA offerings.”

“I am excited to be part of the TMA team,” shared Monroe, “As I learn more and more about TMA members and their dedication to saving lives, I find my own level of commitment to their businesses increasing. I welcome the opportunity to contribute to the advancement of TMA member companies through the delivery of programs, education, and resources.”

To learn more about TMA’s programs, visit <https://tma.us/programs/>.

###

About The Monitoring Association

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an international non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.