

Instructions

Thank you for taking the time to complete this survey. Please set aside at least 10-15 minutes. To ensure your anonymity, The Monitoring Association (TMA) will receive the completed questionnaires and interpret the findings that will be shared in aggregate with your company management team.

Please rate your level of agreement with each statement. You will have the opportunity to provide comments or suggestions within each category.

Use the N/A (Not Applicable) rating if the statement does not apply to your company and you are unable to rate a level of agreement.



Definitions

The term leadership refers to top level, C-Suite executive-level managers within the company. Common c-suite executives include chief executive officer (CEO), chief financial officer (CFO), chief operating officer (COO), and chief information officer (CIO). These executives are responsible for making the key strategic decisions that affect the business as a whole.

The term management refers to mid-level and low-level managers who are responsible for overseeing all operations, executing plans and policies, direct tasks, and deliverables. Management can include your supervisor.



Overall Diversity, Equity, and Inclusion Culture

* 1. Please rate your level of agreement with each statement.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
The leadership at this company encourages diversity and inclusion.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Management shows that diversity is important through its actions.	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc
Management shows that diversity is important through its customer marketing.	\circ	\circ	\circ	\circ	\circ	\bigcirc
Management shows that diversity is important through its community activities.	\bigcirc	\circ	\circ	\circ	\bigcirc	0
This company is committed to improving the diversity of employees.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
This company fosters a workplace that allows employees to be themselves at work without fear.	\bigcirc	\circ	0	0	\bigcirc	0
This company respects individuals and values their differences.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
The leadership at this company treats all employees fairly.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
At this company, employees appreciate others whose backgrounds, beliefs and experiences are different from their own.	\circ	\circ	\circ	\circ	0	\circ

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Hiring and Recruitment

* 3.	Please	rate	your	level	of a	agreen	nent	with	each	staten	nent.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
This company takes active measures to seek a diverse candidate pool when hiring inclusive of different genders, race, disabilities, military, ethnicity, etc.	0	\bigcirc	\circ	\circ	0	\bigcirc
Management shows that diversity is important through its actions in hiring, promoting, training, and retaining employees.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
There is diversity among the people a job candidate will meet/see on his/her/their first visit to the company.	\bigcirc	\circ	\circ	\circ	\circ	\circ
4. Comments or suggestions for imp diversity and inclusion:	provemer	nt in hirin	g and red	cruitment	to impro	ve



Career Development

5. Please rate your level of agreement with each statement.										
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A				
Employees of different backgrounds are encouraged to apply for higher positions.	\circ	\bigcirc	\bigcirc	\bigcirc	0	\circ				
Employees of different backgrounds are treated fairly in the internal promotion process.	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc				
There is a career development path for eligible employees at this company.	\circ	\circ	\circ	\circ	0	\circ				
6. Comments or suggestions for improvement in career development focused on improving diversity and inclusion:										



Personal Experiences

* 7. Please rate your level of agreement with each statement.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
My experiences at this company have led me to become more understanding of differences among my coworkers.	\bigcirc	\circ	\circ	\bigcirc	\circ	\circ
My experiences at this company have led me to become more understanding of differences among the customers we serve.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
I am happy in my current role.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I feel empowered to do my job.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Managers support me when customer conflicts or harassment arise regarding race, gender, or other bias.	\bigcirc	\circ	0	0	\circ	0
Getting to know people with backgrounds different from my own has been easy at this company.	\bigcirc	\circ	0	0	\bigcirc	\bigcirc
8. Comments or suggestions for impexperience at your company:	rovemer	nt in dive	rsity inclu	usion bas	ed on you	ır



Policies and Procedures

^	9.	Pleas	se ra	ite y	your	level	O†	agre	eem	ent	with	each	stat	.eme	nt.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A				
The company's policies or procedures encourage diversity, equity, and inclusion.	0	\circ	\bigcirc	0	\circ	0				
I know how to report incidents of discrimination, harassment, and/or bias in the workplace.	0	\circ	0	0	\circ	\circ				
I believe the company will take appropriate action in response to incidents of discrimination, harassment, and/or bias.	\circ	\circ	\circ	\circ	0	\circ				
IO. Comments or suggestions for improvement in policies and procedures that will mprove diversity and inclusion at your company:										



* 11. Please rate your level of agreement with each statement.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A				
Employees of different backgrounds interact well in this company.	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc				
Management of this company demonstrates a commitment to meeting the needs of employees with disabilities.	\bigcirc	\circ	\circ	\bigcirc	\bigcirc	0				
Employees of different ages are valued equally by this organization.	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc				
Racial, ethnic, sexual and gender- based jokes or slurs are not tolerated at this organization.	\bigcirc	\circ	\circ	0	\bigcirc	\bigcirc				
This company provides an environment for the free and open expression of ideas, opinions, and beliefs.	\circ	0	\circ	\circ	\circ	\bigcirc				
This company invites employees of all backgrounds to company events and social functions to encourage relationship building.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ				
12. Comments or suggestions for improvement of inclusion at your company:										



Your Immediate Supervisor

13. Please rate your level of agreement with each statement.										
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A				
My supervisor is committed to, and supports, diversity, equity, and inclusion.	\circ	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc				
My supervisor handles harassment/discrimination matters satisfactorily.	0	0	0	\bigcirc	\bigcirc	\circ				
14. Comments or suggestion regarding diversity and inc		provement	regarding	your imme	diate super	visor				



Diversity, Equity, and Inclusion (DEI) Employee Assessment Survey 2.0 Diversity Training

* 15. Please rate your level of agreement with each statement.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
This company has done a good job providing educational programs that promote diversity, equity, and inclusion in our workplace.			0	0	0	0

16. Comments or suggestions for improvement in diversity and inclusion training:	
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Suggestions for Improvement	
17. Overall, what improvements, if any, can be made to improve the diversity, e inclusion efforts at your company?	quity, and
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Voluntary Information About You

The following questions are voluntary and will be used for analytical purposes only. They will not be used to try to identify any individual. Only aggregated results will be shared with your company.

with your company.
18. How long have you worked for your company?
C Less than one year
One year to less than two years
Two years to less than five years
Five years to less than ten years
Ten years or more
19. What is your age?
O Under 21
O 21 to 34
○ 35 to 44
○ 45 to 54
○ 55 or older

20. How do you identify yourself?
O Prefer not to disclose
○ Female
○ Male
Other gender identity:
21. Are you of Hispanic, Latino, or Spanish origin?
○ Yes
○ No
22. How would you describe yourself?
American Indian or Alaska Native
○ Asian
O Black or African American
Native Hawaiian or Other Pacific Islander
○ White
○ Two or more
Other (please specify)
23. Which of the following best describes your role in the organization?
O Not a manager or supervisor
First-level supervisor
Manager/supervisor higher than first level (including senior management positions)



Thank you for taking the time to complete this survey. Your feedback and comments are important. The Monitoring Association (TMA) will collect the completed questionnaires and interpret the findings that will be shared in aggregate with your company management team.

Please select DONE below to submit your answers.