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TMA Welcomes Dynamark Monitoring to its ASAP-to-PSAP Service

Dynamark Monitoring is the 29th monitoring services company to join the ASAP-to-PSAP service.

February 8, 2023, McLean, VA – The Monitoring Association (TMA) welcomed Dynamark Monitoring, Inc. to its growing list of ASAP-to-PSAP connected monitoring centers – bringing the total number to 29. Launched in 2011 as a public-private partnership, TMA’s ASAP service is designed to increase the accuracy and efficiency of calls for service from alarm monitoring centers to Emergency Communication Centers (ECCs)/PSAPs.

“Dynamark Monitoring, Inc. is thrilled to go live with TMA’s ASAP-to-PSAP service. The journey, while long, has proven well worth the effort. All our processing times have been reduced, which allows our team to provide quicker and more accurate emergency response to our customers. We look forward to adding more locations with our goal to be online with every city across the nation where ASAP-to-PSAP is available. Many thanks to the TMA staff, Bill Hobgood, and our own Donia Cook for their hard work,” said J. Keith Godsey, COO, Dynamark Monitoring, Inc.

Pam Petrow, chair, TMA ASAP-to-PSAP Committee, remarked, “With the addition of new companies like Dynamark Monitoring, Inc. that demonstrate a commitment to excellence in the protection of life and property, our list of ASAP-to-PSAP connected monitoring centers continues to grow. In tandem, TMA’s ability to offer this leading-edge service across the U.S. expands as well.”

Based in Hagerstown, MD, Dynamark Monitoring, Inc. is a UL, FM, TMA Five Diamond Monitoring Center serving over 1,000 dealers throughout the U.S. Its technologically advanced platform, which includes its award-winning Instant Connect Response Platform, enables the company to exceed established industry standards in alarm delivery speed and reliability when seconds count.

Learn more about TMA's ASAP-to-PSAP service online at www.tma.us/asap/.

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About The Monitoring Association

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally-recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.

About TMA's ASAP Service

Launched in 2011 as a public-private partnership, TMA's Automated Secure Alarm Protocol (ASAP) service allows for the direct electronic dispatch of first responder calls for service from alarm companies to PSAPs and ECCs. Increasing the accuracy and efficiency of dispatches, the ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA).