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California DOJ Approves Pilot of TMA's Automated Secure Alarm Protocol

The City of Riverside California Police Department went live in early December.

January 18, 2023, McLean, VA – The Monitoring Association (TMA) welcomed its 119th Emergency Communications Center (ECC) in the United States and its first ECC in the state of California to implement the Automated Secure Alarm Protocol (ASAP). The state of California became the 22nd state in the United States to participate in the ASAP program. Launched in 2011 as a public-private partnership, TMA's ASAP service is designed to increase the accuracy and efficiency of calls for service from alarm monitoring centers to Emergency Communication Centers (ECCs).

“We are excited to introduce our leading-edge technology to our first California ECC,” stated Pam Petrow, co-chair, TMA ASAP-to-PSAP Committee. “The team at the City of Riverside PD has been extraordinary partner throughout the implementation process. We’re looking forward to a positive pilot program and the opportunity to welcome additional ECCs from across the state of California in 2023.”

The City of Riverside PD went live with: Rapid Response Monitoring, Vector Security, Affiliated Monitoring, United Central Control, Guardian Protection, Securitas, Security Central, Stanley Security, Tyco (Johnson Controls), Vivint, Brinks Home Security, Protection One, and National Monitoring Center. ADT will go-live with Riverside during a second implementation phase in January 2023.

Learn more about TMA's ASAP service online at www.tma.us/asap/.

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About The Monitoring Association

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally-recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.

About TMA's ASAP Service

Launched in 2011 as a public-private partnership, TMA's Automated Secure Alarm Protocol (ASAP) service allows for the direct electronic dispatch of first responder calls for service from alarm companies to PSAPs and ECCs. . Increasing the accuracy and efficiency of dispatches, the ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA).