MEDIA CONTACT: Leigh A. McGuire
Dir., Marketing and Communications
TMA
Email: lmcguire@tma.us
Direct: +1.703.660.4916

New Hanover County ECC Goes Live with TMA's Automated Secure Alarm Protocol

ASAP-to-PSAP service streamlines communication and saves lives

July 28, 2022, McLean, VA – The Monitoring Association (TMA) welcomed its 111th ECC in the United States on Monday, July 25, 2022. The New Hanover County ECC in North Carolina became the 12th ECC in the state of North Carolina to implement the Automated Secure Alarm Protocol (ASAP). The New Hanover County ECC went live with Rapid Response Monitoring, Vector Security, Tyco (Johnson Controls), Stanley Security, Guardian Protection, Securitas, ADS, United Central Control, Brinks Home Security, Affiliated Monitoring, Vivint, National Monitoring Center, Holmes Security, Protection One and CPI Security. ADT and Security Central will be on boarded in the near future.

Launched in 2011 as a public-private partnership, TMA's ASAP service is designed to increase the accuracy and efficiency of calls for service from alarm companies to Emergency Communication Centers (ECCs).

Learn more about TMA's ASAP service online at www.tma.us/asap/.

https://tma.us/wp-content/uploads/2022/07/ASAP110_070522.pdf

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About The Monitoring Association
The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally-recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at https://tma.us/about-tma/.

About TMA's ASAP Service
Launched in 2011 as a public-private partnership, TMA's Automated Secure Alarm Protocol (ASAP) service is designed to increase the accuracy and efficiency of calls for service from alarm companies to PSAPs. The ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA).