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**TMATraining.org Introduces New Online Education Offerings –  
Adding More Than 75 Hours of CEU courses**

*View TMA's complete library of educational offerings at TMA's Learning Center (TMATraining.org)*

**April 11, 2022, McLean, VA** – The Monitoring Association (TMA) has greatly expanded its online library of education and training courses offered on its Learning Management System (LMS) at **TMATraining.org**. More than 75 hours of course work have been added as a result of a formal collaboration with **SecurityCEU.com**. Topics vary widely and include customer service; sales; access control; IP video; IP networking; perimeter security detection; troubleshooting; writing effective incident reports; wireless technologies; cyber and cloud security; effective communication; alarm science; project management; and more. Additionally, TMA will now offer the **National Training Program (NTP)'s Field Service Technician (FST)** program in cooperation with the California Alarm Association (CAA) and Syncomm Management Group, Inc.

“Education has long been a hallmark of TMA,” stated TMA President Morgan Hertel. “As the trade association for the professional monitoring industry, our members look to TMA for professional development courses that deliver high-quality content that focus on their distinct business needs and licensing requirements. We are successful when our members achieve success. With the addition of these valuable courses, TMA is in a much stronger position to equip its members with the knowledge and abilities to grow and excel in today’s competitive marketplace. It’s an exciting time.”

These new additions join TMA’s existing thirteen (13) online operator training modules on topics ranging from leadership, customer service, and call handling to cybersecurity, false alarm management, and standards that make up the Monitoring Center Operator Online Level 1 and Level 2 courses.

“We are delighted to bring our rich content, approved at the national and state level for license compliance to TMA. CMOOR has worked with TMA for almost 18 years in one capacity or another. This was a natural progression of our already strong relationship, where the members and TMA as an organization will benefit,” remarked Connie Moorhead, president, The CMOOR Group, the owner and operator of SecurityCEU.com.

“We are proud to partner with The Monitoring Association to present foundational training to their members in advancement of their core mission,” said Jerry Lenander of the National Training Program. “The Field Service Technician curriculum is a comprehensive offering that reflects the changing technology in the industry.”

View TMA’s complete library of educational offerings at **TMATraining.org**.

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## **About The Monitoring Association**

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an international non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.