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## **TMA's Automated Secure Alarm Protocol Welcomes its First PSAP/ECC in the State of Washington**

*ASAP-to-PSAP service streamlines communication and saves lives*

**Nov. 18, 2021, McLean, VA** – The Monitoring Association (TMA) went live on Nov. 9<sup>th</sup> with its 93<sup>rd</sup> municipality to join its expanding Automated Secure Alarm Protocol (ASAP) service network. The Kitsap County WA (CENCOM) is the first agency in the state of Washington to implement the service. Launched in 2011 as a public-private partnership, TMA's ASAP service is designed to increase the accuracy and efficiency of calls for service from alarm companies to Emergency Communication Centers (ECCs).

"ECCs across the United States are increasingly implementing ASAP," commented TMA CEO Celia Besore. "The benefits of the service are significant in an emergency situation. ASAP actually saves lives by reducing response time when it matters most."

The Kitsap County WA (CENCOM) issued a press release detailing the benefits of ASAP to its community, writing, "ASAP will improve 9-1-1 response times for Kitsap County residents and business owners who have alarm systems. Previously, alarm companies called Kitsap 911's alarm line phone number to report a burglar or fire alarm, our telecommunicators received and manually entered all the information from the alarm company. With ASAP, the alarm information will populate directly into Kitsap 911's Computer Aided Dispatch system."

Vector Security; Rapid Response; United Central Control; Security Central; Securitas; Tyco (Johnson Controls); AT&T Digital Life; Affiliated Monitoring; Vivint; Brinks Home Security; National Monitoring Center; Guardian Protection; Protection One; and ADT went live on Nov. 9<sup>th</sup>. Washington Alarm and Stanley Security are expected to go-live with Kitsap by the end of November.

The state of Washington became the 19<sup>th</sup> state in the United States to participate in the ASAP program.

Learn more about TMA's ASAP service online at [www.tma.us/asap/](http://www.tma.us/asap/).

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### **About The Monitoring Association**

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally-recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.

**About TMA's ASAP Service**

Launched in 2011 as a public-private partnership, TMA's Automated Secure Alarm Protocol (ASAP) service is designed to increase the accuracy and efficiency of calls for service from alarm companies to PSAPs. The ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA). To date, 88 ECCs use the ASAP service. Learn more online at [www.tma.us/asap/](http://www.tma.us/asap/).