



Installation Quality Certification Program

7918 Jones Branch Drive, Suite 510

McLean, VA 22102

Phone: 703-660-4617

Email: iqprogram@tma.us

Police Dispatch Rate Form

For Full-Service and Dealer Companies Only

Please return with application of certification/recertification

The Police Dispatch Rate represents the number of dispatches per system, per year. This rate includes response to burglar signals and duress signals. Law enforcement officers are dispatched by request of the monitoring station when an alarm is activated. The Police Dispatch Rate is a ratio between the number of times law enforcement officers are requested for service, at the request of an alarm monitoring station, as compared to the number of systems monitored. The Police Dispatch Rate can be applied to each company, locally, and/or nationwide. To calculate your Police Dispatch Rate over a 12-month period, please use the following formula:

Example: # of Dispatches/year: 400
----- = Police Dispatch Rate: 0.03
of Alarm Systems Monitored/year: 12,560

of Dispatches/year: _____
----- = **Police Dispatch Rate:** _____

of Alarm Systems Monitored/year: _____

For What Time Period (month/year – month/year): _____

Compliance Officer Signature **Date**

CEO/Authorized Officer Signature **Date**