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TMA's ASAP-to-PSAP Program Marks its 79th and 80th ECCs

Welcoming the Cayuga County NY 9-1-1 Center and Paradise Valley AZ Police Communications Center

ASAP-to-PSAP service streamlines communication and saves lives

February 1, 2021, McLean, VA – The Monitoring Association (TMA) is pleased to announce the addition its 79th and 80th municipalities to go live with its expanding ASAP-to-PSAP program. Launched in 2011 as a public-private partnership, TMA's ASAP-to-PSAP service is designed to increase the accuracy and efficiency of calls for service from alarm companies to PSAPs.

"TMA's ASAP-to-PSAP program experienced nice momentum in 2020 with a new annual adoption record of 18 ECCs across the country," stated TMA President Don Young. "As the network of ASAP compatible ECCs continues to grow, those not yet using the service are learning firsthand from their colleagues about the time and accuracy improvements that come with ASAP and therefore the enhanced capability for saving lives in the alarm response process. TMA remains proud to deliver this unique service to its members and accomplish their mission for providing professional monitoring capabilities to help better protect life and property in both residential and commercial settings."

TMA welcomed its 79th ECC, the Cayuga County NY 9-1-1 Center and the 6th ECC in the state of New York to implement ASAP. Cayuga County first went live with Vector Security and Rapid Response Monitoring. A second wave of companies including ADT, Amherst Alarm, Affiliated Monitoring, AT&T Digital Life, Guardian Protection, Brinks Home Security, National Monitoring Center, Protection One, Security Central, Tyco (Johnson Controls), Vivint, and Doyle went live with Cayuga County just days later.

"This is a seamless procedure allowing alarm companies to transfer alarm activations and the data associated directly to our computer aided dispatch system", said Denise Spingler, Cayuga County 9-1-1 Administrator. "This allows for a more expedited dispatch of emergency services."

The Paradise Valley AZ Police Communications Center is the 80th Emergency Communications Center (ECC) in the United States and 4th ECC in the state of Arizona to implement ASAP. Paradise Valley went live with Affiliated Monitoring, AT&T Digital Life, ADT, Alert 360, Guardian Protection, Brinks Home Security, National Monitoring Center, Protection One, Rapid Response Monitoring (plus A3 Smart Home), Security Central, Tyco (Johnson Controls), Vivint, and Securitas over a two day period in mid-December.

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About The Monitoring Association

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally-recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.

About ASAP-to-PSAP Service

Launched in 2011 as a public-private partnership, TMA's ASAP-to-PSAP service is designed to increase the accuracy and efficiency of calls for service from alarm companies to PSAPs. The ASAP service utilizes ANSI standard protocols developed cooperatively by the Association of Public-Safety Communications Officials (APCO) and The Monitoring Association (TMA). To date, 80 PSAPs use the ASAP service. Learn more online at www.tma.us/asap/.