



Installation Quality Certification Program

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Police Dispatch Rate Form

Dealers Only – Please return with application of certification/recertification

The Police Dispatch Rate represents the number of dispatches per system, per year. This rate includes response to burglar signals and duress signals. Law enforcement officers are dispatched by request of the monitoring station when an alarm is activated. The police dispatch rate is a ratio between the number of times law enforcement officers respond to alarms, at the request of an alarm monitoring station, as compared to the number of systems in service. The Police Dispatch Rate can be applied to each company, locally, and/or nationwide. To calculate your Police Dispatch Rate use the following formula:

$$\frac{\text{\# of Dispatches}}{\text{\# of Alarm Systems Permitted}} = \text{Police Dispatch Rate}$$

Your company's police dispatch rate (# of dispatches per system, per year)

For What Time Period _____

Compliance Officer Date

CEO/Authorized Officer Date