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**The Monitoring Association Releases Revised ANSI-accredited Standard
TMA CS-V-01-2020 (Version August 01, 2020)**

This standard defines methods by which false dispatches can be greatly reduced.

August 3, 2020, McLean, VA – In its on-going effort to reduce the occurrence and impact of false dispatches, The Monitoring Association (TMA) has released the latest revision of its ANSI-accredited standard, TMA CS-V-01-2020 (Version August 01, 2020). This standard takes alarm verification and confirmation to its next level by defining multiple-attempt confirmation, biometric, audio and video confirmation. The standard is available for free [download](#) from TMA’s website at www.tma.us.

“I am passionate about standards. Having had the experience of both contributing to the development of industry-wide standards and implementing them within security-focused organizations, I am intimately familiar with the distinct value and benefits standards offer,” stated TMA President Don Young. “This standard, as ANSI’s development guidelines stipulate, represents the collective contributions of stakeholders who have a role in ensuring the accuracy and efficiency of the alarm response process – including monitoring center staff, emergency response professionals, and law enforcement.”

“This updated version of the CS-V-01 standard takes confirmation to its next level by defining multiple attempt confirmation, biometric, audio and video confirmation to drastically reduce false dispatches,” Lou Fiore, TMA CS-V-01-2020 Chair.

Actions related to commercial and residential fire alarm systems are found in NFPA 72.

Learn more about TMA standards activities at <https://tma.us/standards/>.

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About The Monitoring Association

The Monitoring Association (TMA) is an international non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. TMA is dedicated to the advancement of the professional monitoring industry through education, advocacy, standards, and public safety relationships. Learn more at <https://tma.us/about-tma/>.