



TMA Virtual Town Hall Meeting Minutes

Monday, June 15, 2020, 11:00AM-11:30 PM [ET] *via* GoToWebinar

Hosts: TMA President Don Young, *ADT* and TMA Executive Director Celia T. Besore

Special Guests: Steve Schmit, Senior Staff Engineer, UL, and Anita Ostrowski, Vice President of Central Station Services, Vector Security, Inc.

The meeting opened with a brief welcome a review of the meeting agenda by TMA Executive Director Celia Besore. Ms. Besore introduced the various attendee controls for questions and attendee engagement before introducing TMA President Don Young, *ADT*.

This Virtual Town hall was off-the-record. The meeting was recorded, but the recording is for the exclusive use of TMA staff and will be deleted after the notes are done.

President Young welcomed attendees to TMA's 11th Virtual Town Hall Meeting.

Ms. Besore introduced the panel and called upon Steve Schmit to begin.

Comments by Steve Schmit, UL:

- UL is in the middle of the revision process for UL 827.
- The 30-day open comment period will close on Monday, June 22nd.
- Last week, UL contributed to several education sessions, which included:
 - UL Town Hall (180 attendees – including several public safety representatives/AHJs)
- Mr. Schmit called several resources to the attendance attention:
 - Recording of UL Town Hall Meeting
 - UL 2050 guidance published by the Information Security Oversight Office (ISOO) and posted. This provides clarity for government offices and contractors from the federal government. There isn't much new, but it does close the loop.
 - These resources will be available at the TMA COVUD-19 webpage.
- Next week, Mr. Schmit will speak about the audit process.

Question #1: Was the UL website down over the weekend?

Answer/Discussion

Both Mr. Schmit and Ms. Ostrowski commented that they had been on the site in the morning and it seemed to be fully operative. (Attendee commented – UL's CSDS was down June 12th-13th)

Comments by Anita Ostrowski, Vector Security:

- TMA comments on proposed revisions to UL 827 are in DRAFT form.
- If anyone is interested in participating on TMA's Standards Committee, please email membership@tma.us. The Committee meets on the 2nd Monday of each month. The committee works to keep UL 827 up-to-date and in line with other UL standards that impact our industry.

Question #2: When will we receive the audit worksheet and timeline?

Answer/Discussion

Mr. Schmit: UL is running a pilot exercise with the Standards Committee. Unfortunately, the July 4th holiday will delay the release of audit information. It is anticipated to be announced by mid-July. UL will be in motion to begin audits at that time. (An attendee commented that his company had completed a records review and it went well.)

UL has been working with local service providers-dealers and branch offices. Mr. Schmit is hopeful his team will be able to conduct audits of protected properties.

Question #3: Has anyone instituted a mask-wearing process? How has it been accepted?

Answer/Discussion

Attendees shared that masks are requested/recommended to be worn when an employee enters the building and moves within the building. While at their personal work station, employees may remove their masks. In situations where social distancing cannot be adhered to, employees are also asked to wear a mask. One attendee commented that his company follows the directives of the jurisdiction.

With regard to other protection measure, some companies are applying tape to the floor to signal which way to walk or to mark off areas for social distancing purposes. One attendee shared that his business is sanitized twice daily.

The subject of temperature checks and tracking was raised. What are the best methods? What does cost-effective means? What is FDA approved? This may be a topic for a future Town Hall meeting.

Question #4: What is planned for the Annual Meeting?

Answer/Discussion

Ms. Besore replied that TMA is closely watching the pandemic. At this time, TMA's official position is to hold the meeting as planned in Florida.

Closing Statements:

- Ms. Besore called attention to several new TMA items:
 - The completely re-written Operator Online Level 2 training is now available.
 - The Operator Online Level 1 available now in individual modules so operators can get updated training in specific areas.
 - TMA has redesigned its website, www.tma.us.
 - TMA recently sent by email copies of its newly-redesigned *TMA Dispatch*.

- Please share any requests for topics or speakers for future Virtual Town Hall meetings (cbesore@tma.us).
- Share relevant information with TMA and peers.

Next Steps:

- TMA will host its next Virtual Town Hall meeting on Monday, June 22nd at 11:00AM [ET] **via GoToWebinar.**