

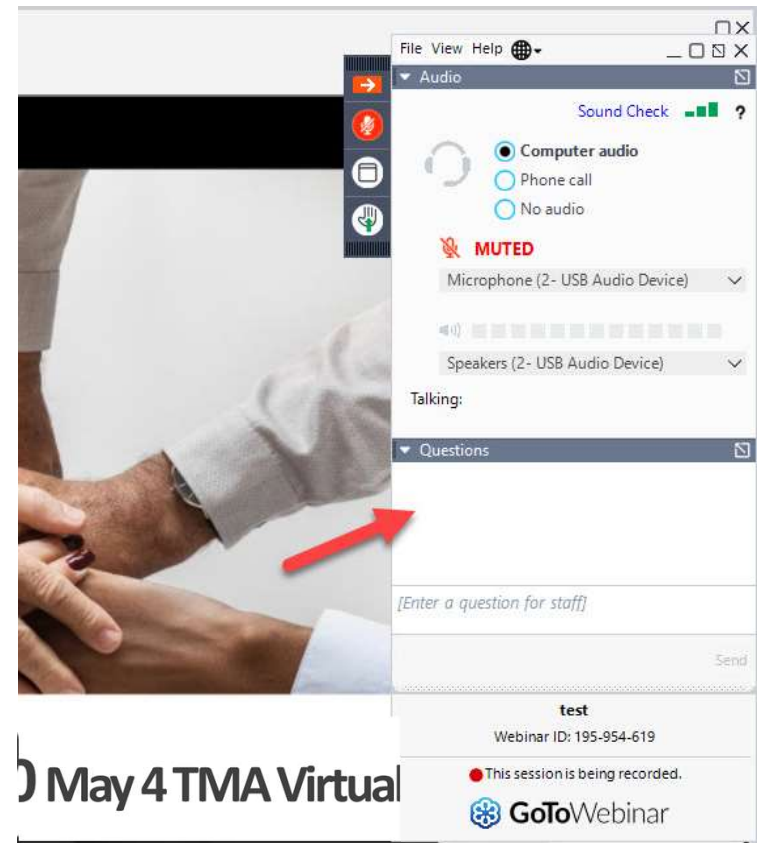
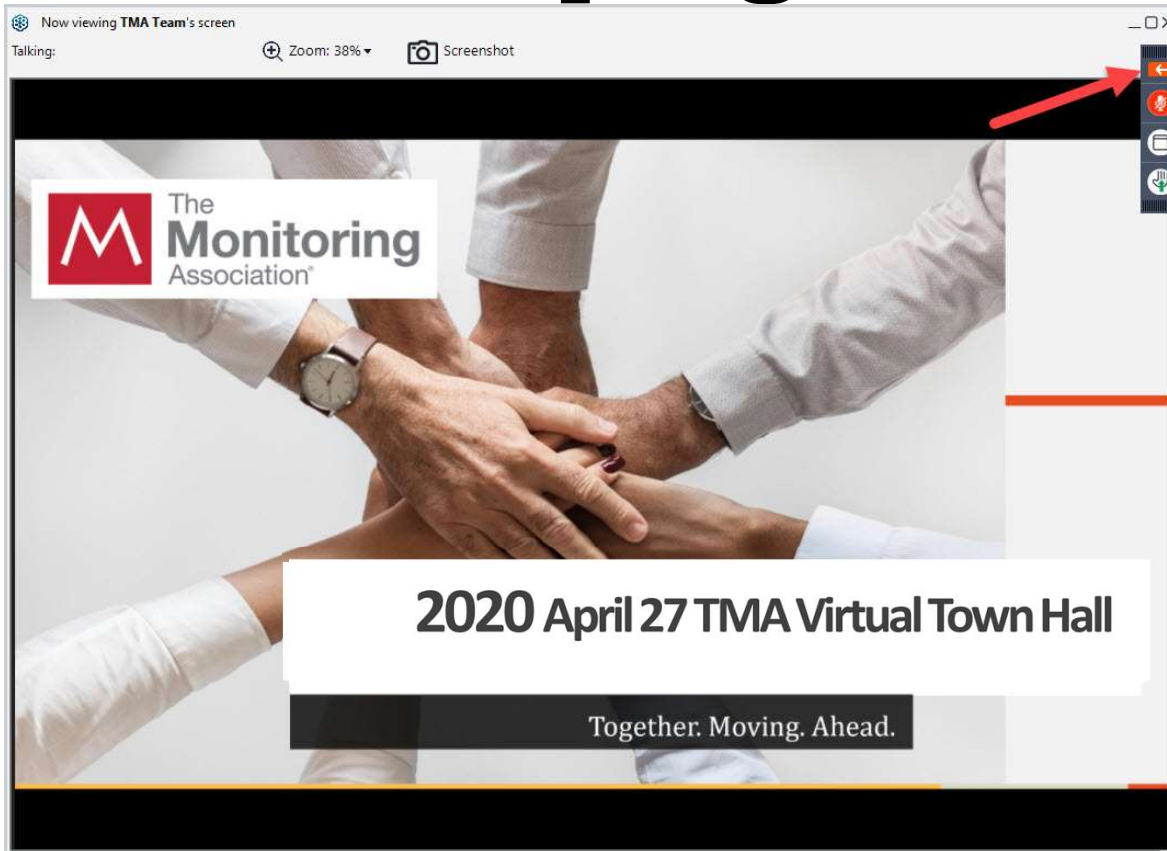


The
Monitoring
Association®

2020 May 4 TMA Virtual Town Hall

Together. Moving. Ahead.

Housekeeping



Agenda

- Welcome
- What is new?
- UL Telework Guidelines – Part II
- Returning to Work in the Age of COVID-19
- Open Forum
- Wrap-up and Final Words



Don Young
Celia Besore
Steve Schmit, UL
Jeremy Mittman, MSK;
Stephen Franz, MSK;
Susan Kohn Ross, MSK

Don Young/Celia Besore

Welcome

Don Young, TMA President

Updates from April 27

Celia Besore, TMA Executive Director

www.tma.us



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Protect your business, employees, and customers in the event of a pandemic. [GET RESOURCES >>](#)

TMA's mission is to advance the professional monitoring industry through education, advocacy, and public safety relationships.

LATEST NEWS

DICE Corp Presents Solutions for the Challenges of Remote Working Register now to attend our next Virtual Product Review (VPR) presented by DICE Corporation, March 26th. The coronavirus pandemic has ...

Track State and Local Government Response to COVID-19 Find out what steps U.S. state and local governments are taking to combat the spread of COVID-19. A link to ...

Urgent News From UL for Monitoring Centers UL Statement on Certifications to the US Alarm Monitoring Industry As developments around the coronavirus COVID-19 continue to evolve, UL

PARTNERS



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TMA > Preparing Workplaces for an Influenza Pandemic

PREPARING WORKPLACES FOR AN INFLUENZA PANDEMIC

We know that the rapid spread of COVID-19 has presented critical and unimaginable challenges to your company, your employees, and your customers. Your health and safety, and that of your employees and customers, is of paramount concern to all of us at TMA. We are wholly focused on keeping you informed and equipped with tools that can sustain the continuity of your business and the important services that you provide to your communities.

SPECIAL NOTE:

Call for Action

- If you are contacting or have contacted any state or locality to ask to be designated as an essential business, we urgently ask you to **share with us who you are speaking/corresponding with** and what has been the result.
- If you are aware of any city or state **issuing Stay-at-Home orders**, can you please **share with us**?
- If you hear that **any part of the country is considering going to non-response**, would you please **notify us** also?
- Join our **weekly TMA Virtual Town Hall**, every Monday at 11:00am ET. [Register here](#).

TMA has compiled the following links to resources that provide information to assist you.

TMA, its staff, any contributor, and anyone connected in any way with this page or the

Advertise with TMA

ASAP TO PSAP PROGRAM

Automated Secure Alarm Protocol (ASAP), The Monitoring Association, the Association of Public Safety Communications Officials (APCO) and the National Law Enforcement Telecommunications System (Nlets) have...

MEMBERSHIP

<https://tma.us/preparing-workplaces-for-an-influenza-pandemic/>

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Updates since the 04/27/2020 VTH:

NEW – 4/27-5/3/2020

- Changes to renewal of Illinois licensing in COVID
- Temporary Registration Extensions of Private Security Services Registrations in Virginia
- Industry Associations' Joint Survey Results Reveal COVID's Impact
- DHS CISA Critical Infrastructure Operations Centers and Control Rooms – A Guide for Pandemic Response
- EEOC's What You Should Know About COVID-19 and the ADA, the Rehabilitation Act, and Other EEO Laws

UL Draft Guidelines Update

Steve Schmit, Senior Staff Engineer, UL LLC



Returning to Work in the Age of COVID-19: What You Need to Be Thinking About Right Now

Jeremy Mittman, Partner, Labor & Employment

Stephen Franz, Associate, Labor & Employment

Susan Kohn Ross, Partner, Cybersecurity & Privacy Protection

May 4, 2020

Overall Management Factors

- Has the company established a COVID-czar or team to coordinate company policies and responses?
 - How current are their activities?
- Does the company have policies regarding:
 - Gathering and interpreting all the stay at home orders in each jurisdiction where the company has operations;
 - A thorough and well-thought out return to work policy;
 - Are appropriate updates in place for COVID-19-related issues focused on:
 - Labor and employment;
 - Visitors; and
 - Facilities compliance.

Who should return to work first?

- Focus on job functions—not particular individuals
- Consider gauging employee availability and willingness to return to work.
- Consider options to ease transition:
 - Staggering/rotating shifts;
 - Ramp up period;
 - Telework opportunities;

Who should return to work first?

- Document the selection process for determining who returns first.
- What about high-risk employees (“vulnerable individuals” who are older, pregnant, or have health conditions)?

Workplace Screening Options

- Consider implementing routine, daily employee health checks, such as:
 - COVID-19 testing;
 - Temperature screening at point of entry;
 - Antibody testing;
 - Health questionnaires;
 - Barring those with symptoms or contact within 14 days from facility;
 - Hygiene training and building safety signage;
- Remember notice and employee confidentiality considerations.

Healthy Work Environment Policies and Safeguards

- Educate employees on COVID-19 symptoms, respiratory etiquette, hand hygiene, and social distancing.
- Ensure availability of hand sanitizer, PPE equipment, hand washing, disinfectant, etc.
- Require infection control practices (social distancing, regular handwashing, tissue disposal).
- Surfaces/equipment/other items sanitized each day of use (including throughout the day as much as possible).

Healthy Work Environment Policies and Safeguards

- Discourage contact methods of greeting.
- Prohibit sharing of equipment (keyboard, headsets, phone) and workspaces.
- Food provided should be individual portions and pre-packaged and beverages in individual serving containers. Potable, clean water available onsite at all times.
- Renew focus on employee mental health.

-
- Consider Personal Protective Equipment (“PPE”) policy in accordance with government requirements
 - Masks available/worn in accordance with company guidelines.
 - Check to determine whether based on location voluntary (i.e. highly encourage) vs. mandatory if even an option.
 - Employees may use own masks.
 - Instructions provided on masks.