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2020 TMA Excellence Awards Finalists Announced

Winners to be announced June 17th via GoToWebinar

June 12, 2020, McLean, VA – The Monitoring Association (TMA) is pleased to announce the finalists for its 2020 Excellence Awards. Listed in alphabetical order by company within each category, they are:

2020 TMA Monitoring Center of the Year

1. AvantGuard Monitoring Services, LLC.
2. Rapid Response Monitoring Services
3. Securitas Electronic Security, Inc.

2020 TMA Manager of the Year

1. Jacqueline Brogan, Alarm Detection Systems
2. Bill Fisher, Universal Atlantic Systems

2020 TMA Operator of the Year

1. Rebecca Nadasky, Alarm Detection Systems
2. Amanda Edmunds, AvantGuard Monitoring Services, LLC.

2020 TMA Support Person of the Year

1. Gavin Butterfield, AvantGuard Monitoring Services, LLC.
2. Tameka Jordan, General Monitoring Services

“I relish being in a position to recognize companies and professionals in security monitoring and system integrations that have so clearly demonstrated excellence,” said TMA President Don Young. “This year’s finalists have raised the bar for professionalism, performance, and quality of service. Their achievements challenge and inspire all of us to renew our own commitment to excellence in our work.”

TMA’s Monitoring Center Excellence Awards recognize any FM Approvals, Intertek/ETL or UL-listed monitoring center (TMA members and non-members) and outstanding personnel who perform in the highest professional manner, thereby making a significant contribution to the betterment of the alarm industry and the alarm profession while demonstrating exceptional service to their customers and community.

The purpose of the awards program is to:

- Establish and promote the inherent value of professional monitoring services in general.
- Honor those who have made the most significant contributions to the service.
- Promote the distinct level of professionalism attained by NRTL-approved monitoring centers.

TMA's Monitoring Center Excellence Awards are co-sponsored by *SDM Magazine*, which will publish a feature story on the winners later this summer. Entries are judged by a blue-ribbon volunteer judging panel appointed by TMA. The four winners will be announced at a virtual award ceremony presented via [GoToWebinar](#) on Wednesday, June 17, 2020 at 11:00AM. For past winners and more information, visit www.tma.us.

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About The Monitoring Association

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an international non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.