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TMA Appoints Security Central President to Co-Chair Association's Five Diamond Committee

March 28, 2024, McLean, VA – The Monitoring Association (TMA) is pleased to announce Caroline H. Brown, president, Security Central, has accepted the position of co-chair of the association's Five Diamond Committee. TMA's Five Diamond designation is granted annually to TMA member monitoring centers that satisfy all of the requirements of the five points of excellence. In her new leadership role, Brown will work to ensure the designation remains current and reflective of excellence in security monitoring.

"As a third-generation business owner, I have a vested interest in industry programs that make my team better," stated Brown. "This leadership position provides an opportunity for me to be involved during a pivotal time in our industry as rapid changes take place. During a time with so much consolidation, I feel this Committee is an avenue to ensure the integrity of security monitoring moving forward."

TMA CEO Celia T. Besore stated, "Caroline's expansive knowledge and direct experience as a business leader have already proven a tremendous asset to the Five Diamond Committee and the program. She readily recognizes the challenges facing monitoring centers today in the current, complex landscape. TMA members and the greater monitoring industry will derive great benefits from her contributions in this important role."

Learn more about TMA's Five Diamond program online at <https://tma.us/programs/fivediamond/>.

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About The Monitoring Association

The Monitoring Association (TMA), formerly the Central Station Alarm Association (CSAA), is an internationally recognized non-profit trade association that represents professional monitoring companies, security systems integrators, and providers of products and services to the industry. Incorporated in 1950, TMA represents its members before Congress and regulatory agencies on the local, state, and federal levels, and other authorities having jurisdiction (AHJs) over the industry. Learn more online at <https://tma.us/about-tma/>.